

Engineering Resource Center Access FAQs

Accuris is a trusted provider of information, analysis, and insight. As internet security evolves, we invest in security technology to protect our customers, our intellectual property, and 3rd party content providers to Accuris.

Access to our products is protected by access management platforms which ensure valid user authentication and authorization. Individual level access identification and user registration are fundamental security controls used to protect accounts and information assets.

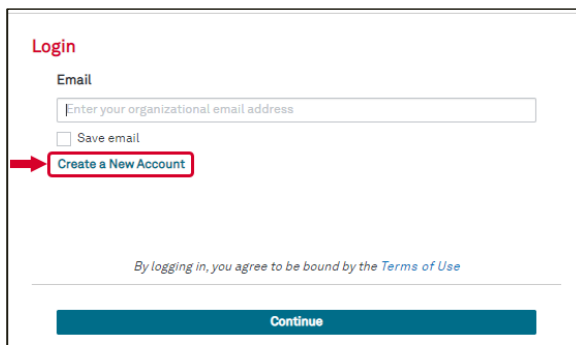
This guide aims at providing support for accessing the Engineering Resource Center through:

- User registration process
- Log in process
- Frequently asked questions

For ongoing assistance, please contact our [Customer Care team](#) for assistance.

User registration process

Step 1: From the Login screen, click **Create a New Account**.

A screenshot of the Accuris login interface. At the top left, the word 'Login' is in red. Below it, the label 'Email' is followed by a text input field containing the placeholder text 'Enter your organizational email address'. Under the input field is a checkbox labeled 'Save email'. To the left of the 'Create a New Account' link is a red arrow pointing to it. The 'Create a New Account' link is underlined and in red. Below the link, there is a line of small text: 'By logging in, you agree to be bound by the Terms of Use'. At the bottom of the form is a blue button with the word 'Continue' in white.


Step 2: Enter your organizational / corporate email address, select the **I'm not a robot** check box, and click **Continue**.

Create Your Account

Enter your organizational email

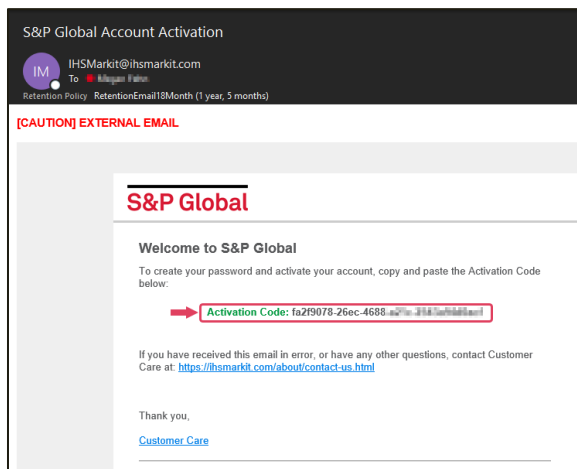
→ Enter your organizational email address

To continue, we will send a verification code to your email.

→ ☒ I'm not a robot  reCAPTCHA
Privacy - Terms

← Back → Continue

Step 3: An email will be sent providing an **Activation code**. Copy and paste this code in the **Activation code** box and **Continue**.



S&P

Activate Your Account

✓ Activation code sent to [redacted]. If you did not receive this email, check your Junk folder.

Activation code

→ Enter code sent to your email

[Resend Code](#)

Cancel → Continue

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Step 4: Enter your **First name** and **Last name**, then click **Create Account**.

The screenshot shows the 'Create Your Account' form on the S&P website. At the top is the S&P logo. Below it is the title 'Create Your Account'. The email field is pre-filled with 'info@spglobal.com'. There are two input fields: 'First name *' and 'Last name *', both with red arrows pointing to them. At the bottom, there are 'Cancel' and 'Create Account' buttons, with a red arrow pointing to the 'Create Account' button. The footer contains links for 'Terms of Use', 'Privacy Policy', and 'Customer Care', along with copyright information and the S&P Global logo.

S&P

Create Your Account

Email: info@spglobal.com

First name *

Last name *

Cancel Create Account

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Step 5: Create a password that meets the password criteria, **Re-enter password**, and click **Create Password**.

The screenshot shows the 'Create Your Password' form on the S&P website. At the top is the S&P logo. Below it is the title 'Create Your Password'. The 'Log in as:' field is pre-filled with 'info@spglobal.com'. There are two input fields: 'Create a password *' and 'Re-enter password *', both with red arrows pointing to them. To the right of the input fields is a list of password requirements. At the bottom, there are 'Cancel' and 'Create Password' buttons, with a red arrow pointing to the 'Create Password' button. The footer contains links for 'Terms of Use', 'Privacy Policy', and 'Customer Care', along with copyright information and the S&P Global logo.

S&P

Create Your Password

Log in as: info@spglobal.com

Create a password *

Re-enter password *

Password must contain:
Minimum 10 characters
1 lowercase letter
1 uppercase letter
1 number
1 special character
No more than 2 repeating characters

Cancel Create Password

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Step 6: Log in by entering your **Password**, click **Continue**, and access the Engineering Resource Center Main Menu.

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Enter Password

Log in as: [masked email]

Password

Keep me logged in ☐ [Forgot Password?](#)

[Create a New Account](#)

[Back](#) [Continue](#)

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IHS Markit

Main Menu

Welcome, **Hegan** [User ID: 00000000000000000000]

[Subscriber Logout](#)

[Missing personal data?](#)

Account: [masked]

Account ID: [masked]

Session: [masked]

Your IP: [masked]

Select a Service from your current subscription:

- [IHS Engineering Notebook](#)
- [Access to content from IHS.com](#)
- [IHS Encyclopedia of Research for Design Engineers, ENR](#)
- [IHS Ocean Research Database](#)
- [IHS Ocean Database](#)
- [AMSLITE Electronic Stress Tables](#)
- [AMSTO Advanced](#)
- [AMTH Critical Library](#)

Step 7: Once you have completed the registration process, you will land on the Main Menu as shown below. Bookmark for easy access in the future, (check with your subscription administrator if bookmarking is allowed)

IHS Markit

Main Menu

Welcome, **Hegan** [User ID: 00000000000000000000]

[Subscriber Logout](#)

[Missing personal data?](#)

Account: [masked]

Account ID: [masked]

Session: [masked]

Your IP: [masked]

Select a Service from your current subscription:

- [IHS Engineering Notebook](#)
- [Access to content from IHS.com](#)
- [IHS Encyclopedia of Research for Design Engineers, ENR](#)
- [IHS Ocean Research Database](#)
- [IHS Ocean Database](#)
- [AMSLITE Electronic Stress Tables](#)
- [AMSTO Advanced](#)
- [AMTH Critical Library](#)

Log in Process:

Step 1: From the Login screen, enter in your organizational / corporate email address and click **Continue**. To save your email address and expedite log in, check **Save email**.

S&P

Login

Email

Save email

Create a New Account

By logging in, you agree to be bound by the [Terms of Use](#)

Continue

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Step 2: Enter your **Password**, click **Continue**, and access the Engineering Resource Center Main Menu. To save your password and expedite log in, check **Keep me logged in**.

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Enter Password

Log in as:

Password

Keep me logged in

[Forgot Password?](#)

Create a New Account

Back

Continue

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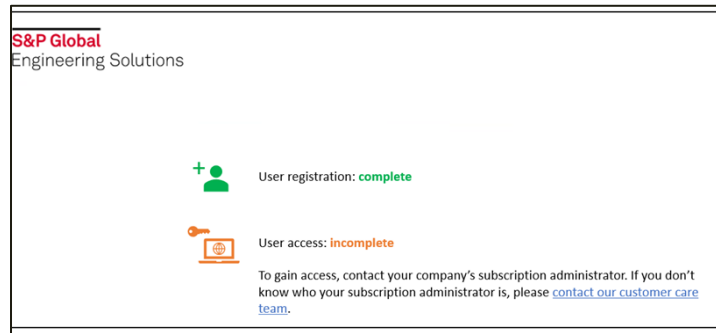
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Frequently asked questions

"I am getting a message saying User access: Incomplete"

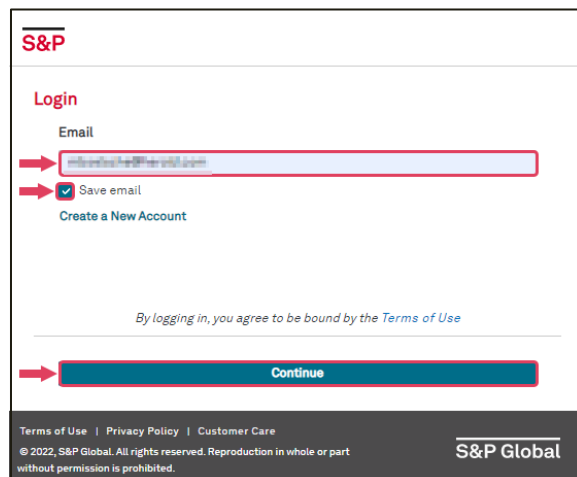
– Please reference your company's access link(s) and make sure to use this as your originating URL. In many cases, when a user is seeing this message, it is because they are using another URL to login. Each account has special credentials encoded in their access link(s), helping our system ensure users are placed in the right account.

- Your company's subscription administrator will have the registration and access link(s) required to complete your access. Contact your administrator or if you need help to identify your local administrator contact our [Customer Care team](#)
- If you are a user that has Single Sign On enabled and you are receiving a partially registered message, there could be a required attribute missing. The best way to troubleshoot this is to contact our [Customer Care team](#) for assistance.



“What do I need to do after I get the registration and access link?”

- **Step 1:** From the Login screen, enter in your organizational / corporate email address and click **Continue**. To save your email address and expedite log in, check **Save email**.



- **Step 2:** Enter your **Password**, click **Continue**, and access the Engineering Resource Center Main Menu. To save your password and expedite log in, check **Keep me logged in**.

"Will I have to update my password?"

- For security reasons, a user will be required to update their password 365 days after setting their password.

"Why do I keep having to enter in my log in credentials?"

- Each time you access your products within the Engineering Resource Center, you will need to log in. This can be expedited by saving your email (visible on the Login screen) and selecting Keep my logged in (visible on the Password screen).
- Once logged in, do not use the Log Out function, and avoid clearing your browser cookies. If you log out or clear your cookies, you will remove the Keep me logged in and Save email options.

"Can I set up SSO to make log in seamless for users?"

- Yes, we offer SSO setup and maintenance for access.
- To start SSO setup, please complete our Initiation Questionnaire accessible [here](#).

"Why am I not receiving my Password Reset email?"

- Please try to check your SPAM or Junk mail folder – we have some customers report the email is being sent to either of these folders. The sender is IHSMarkit@ihsmarkit.com.
- If you try this and the email is not there, check with your IT team to see if IHSMarkit@ihsmarkit.com is approved as a sender to your organization.
- If you try both of these and you are still not receiving your password reset email, please contact our [Customer Care team](#) for further troubleshooting.