# **FY22 Operating Budget: Committee Consent Calendar**

May 6, 2021

**Staff:** Dr. Costis Toregas, IT Council Adviser Naeem Mia, Legislative Analyst

#### 1. Staff Recommendation

Council staff recommends approval of the FY22 Office of Procurement budget as submitted by the County Executive.

#### 2. Summary of FY22 Recommended Budget

The County Executive's complete FY22 Recommended Operating Budget for Office of Procurement is attached at ©1-8.

Office of Procurement	FY21 Approved	FY22 CE Recommended	Change from FY21 Approved
General Fund	\$4,801,074	\$4,933,283	2.8%
Personnel Costs	\$4,458,994	\$4,570,814	2.5%
reisonnei Costs	37.9 FTEs	37.9 FTEs	0%
Operating Costs	\$342,080	\$362,469	6.0%
Total Expenditures	\$4,801,074 37.9 FTEs	\$4,933,283 37.9 FTEs	2.8% 0%

#### 3. Summary of FY22 Recommended Changes/Adjustments

#### General Fund - With Service Impact

• An increase of \$19,975 for software licenses

#### <u>General Fund - No Service Impact</u>

- An increase of \$81,350 for FY21 Compensation Adjustment
- An increase of \$36,607 for FY22 Compensation Adjustment
- An increase of \$6,724 for reclassification from MIII to MII
- A reduction of \$1,500 for one-time items approved in FY21

• A reduction of \$18,299 for miscalleneous adjustments

#### 4. Suggested Discussion Items for Fall Overview Session

- The department has explicit programs and explicit goals to strengthen specific minority groups; key programs are the Minority, Female and Disabled Persons-Owned Businesses (MFD) Program, the Local Small Business Reserve Program (LSBRP), and the Local Business Preference Program (LBPP). In FY20, 23% of eligible dollars went to LSBRP vendors, totaling some \$120 million.
- Several enhancements made necessary by the pandemic are expected to continue in a post-pandemic era. These include online proposal processes, e-signatures, video conferences, and e-workflows.
- Average time from receipt of departmental request to advertisement of issuance of contract is at 84 days (FY20).
- A Committee review of performance and accomplishments in the Fall 2021 timeframe is recommended to include a status report on the center-led procurement strategy that was envisioned for FY21 (and suspended due to COVID).

#### **Consent Item**

#### MEMORANDUM

May 3, 2021

TO: Government Operations and Fiscal Policy Committee

FROM: Dr. Costis Toregas, Council IT Adviser

Naeem Mia, Legislative Analyst

SUBJECT: Office of Procurement Operating Budget request

PURPOSE: FY22 Operating Budget Consent Calendar Decision regarding Office of Procurement

Council Staff recommendation: Approve Office of Procurement Operating Budget at the level of \$4,933,283 (representing a +\$32,209 increase, or 2.75%) for FY22 as recommended by the County Executive.

#### **Observations**

- 1. The department has explicit programs and explicit goals to strengthen specific minority groups; key programs are the Minority, Female and Disabled Persons-Owned Businesses (MFD) program, the Local Small Business Reserve Program (LSBRP), and the Local Business Preference Program (LBPP). In FY20, 23% of eligible dollars went to LSBRP vendors, totaling some \$120 million.
- 2. Several enhancements made necessary by the pandemic are expected to continue in a post-pandemic era. These include online proposal processes, e-signatures, video conferences, and e-workflows.
- 3. Average time from receipt of departmental request to advertisement of issuance of contract is at 84 days (FY20).
- 4. A Committee review of performance and accomplishments in the Fall 2021 timeframe is recommended to include a status report on the center-led procurement strategy that was envisioned for FY21 (and suspended due to COVID).

Council staff requested answers to the following questions; Office of Procurement answers are in *italics*.

#### **POLICY QUESTIONS**

- 1. Racial Equity is a high priority for the Council; please provide answers to the following questions (it is understood that other Executive branch entities may be asking for the same information).
  - a. Does your department use quantitative and qualitative data to track program access and/or service outcomes for different population groups?

In the Office of Procurement, we have a very diverse team. We also conduct various outreach events to attract and connect different business population groups to County contracting opportunities.

For the County's purchasing, the Division of Business Relations and Compliance enforces several preference programs, such as:

- Minority, Female and Disabled persons owned business program (MFD) tracks procurement dollars that are paid to four different racial groups (African American, Hispanic American, Asian American and Native American).
- o Local Small Business Reserve Program and Local Business Preference Program.
- b. Which community residents will potentially benefit the most from your program proposal or be burdened by your program proposal?

Business owners that fall in the four different racial groups (African American, Hispanic American, Asian American and Native American) would benefit from our MFD program, getting more procurement opportunities from the County. Also, these MFD vendors many time are local and small businesses at the same time, they may also benefit from our Local Small Business Reserve Program and Local Business Preference Program.

- c. How does the program promote racial equity?
  - The MFD program sets subcontracting goals to all eligible contracts based on the Disparity Study. For example, the current four goals are: Construction-21%; Professional Services - 19%; Non-Professional Services - 22%; Goods - 10% (increased from 9% in CY20)
  - The MFD program also gives 10% evaluation points to vendors that submit an MFD plan with their RFP proposals exceeding the MFD goals.
  - We also facilitate matchmaking events to help minority subcontractors to connect with prime contractors on our contracts.
  - The Services team supports the Operations Division and DBRC with customer and business assistance comprising of diverse population, including assistance with interpreter services, and access to the multi-lingual Procurement Pocket Guide.

2. COVID has changed the SOPs of all departments. Summarize major changes the Procurement department underwent, and more importantly whether you intend to keep some or all of these changes in a post-COVID environment.

We intend to continue with the following improvements post-COVID environment:

- a. Piloted online proposal submissions across different business sectors and sizes. Taking lessons learned and completing Phase I, RFPs. Will launch Phase II to include IFBs and then construction.
- b. Tested Adobe e-signature and internal signature routing. Expanded to all PRO staff. Implemented PRO Adobe e-signature use for contract action with purchase of Adobe Prolicenses.
- c. Transformed recurring and new meetings via Teams, including the Contract Review Committee weekly meetings and pre-submission/bid conferences.
- d. Developed TEAMS presence with multiple teams channels for Officewide operations and in coordination with department for streamlining of FY end contract correspondence
- e. Developed, tested and implemented modified e-workflows for multiple processes to include electronic routing approvals, to eliminate redundancy in steps, to improve remote collaboration and transparency. Examples include:
  - o Artificial Barrier reviews
  - o Local Business Preference Program tracking
  - Solicitation routing and approvals
  - o Solicitation cancellation and approvals
  - o Contract expiration notification to CAs with PROLaunch
  - o DPO Violation notifications and tracking
  - Sharepoint Collaboration folders (with CAs) for version control and centralized inventory of solicitation and contract actions
  - o Partnership with OMB for e-form routing and approval of late FY requisition requests
  - Added various new self-service features available to vendors via County Procurement website such as how to videos and process maps
- f. Fielded over 3000 vendor outreach emails via dedicated email box for COVID supplies
- 3. With a new CIO, has IT support and technology effectiveness improved? Are there plans to make significant inroads with the technology platforms available to Procurement staff?

Due to limited resources in Procurement, the CIO has made access to assistance from DTS staff a priority. DTS is actively working with Procurement IT to increase efficiency and improve user's experience by automating actions in 365 applications. Procurement has also coordinated with DTS on the purchase of Adobe, research on MS Hubs, laptop access and deployment, training on security features and TEAMs as well as SharePoint collaboration.

#### **MANAGEMENT QUESTIONS**

1. During the pandemic, I understand that many procurements had to be done at unprecedented scale and with strong time pressures. Did the quality of procurements suffer? Did procurement authority shift to departments? Use examples to make your points.

Due to the integrity and strong work commitment of PRO staff, the strong processes and procedures remained in place as did Procurement Authority. For a short period of time (a little over 6 months), certain limited COVID-related actions for DHHS as well as emergencies up to

\$500K were delegated to the Director and COO of DHHS. In addition to the ever changing conditions the pandemic presented, PRO continued to proceed with standard procurement principles while continuing to respond to audits and follow-ups and incorporating adopted recommendations. While the requirements were maintained as well as service continuity, the timelines were extended as priorities went to operational changes and COVID and other mission critical planning and actions (see Ops question 1 below).

- 2. Please provide detail for FY20 and first half of FY21 accomplishments in MFD and LSBRP programs.
  - a. LSBRP FY20 report: awarded 27.8% of eligible dollars to LSBRP vendors, totaling \$120 million. <a href="https://www.montgomerycountymd.gov/PRO/Resources/Files/Reports/LSBRPAn">https://www.montgomerycountymd.gov/PRO/Resources/Files/Reports/LSBRPAn</a> nualReportFY20.pdf
  - b. MFD FY20 report: awarded 23% of eligible dollars to MFD vendors, totaling \$182.7 million. <a href="https://www.montgomerycountymd.gov/PRO/Resources/Files/Reports/MFDReports-FY20.pdf">https://www.montgomerycountymd.gov/PRO/Resources/Files/Reports/MFDReports-FY20.pdf</a>

For FY21, while raw data is available, the compilation of the data occurs annually as we connect multiple data points from multiple data sources including Oracle/BI, YODA and PRISM. Although the final \$ and % data isn't readily accessible and available, we have a status report:

	FY20 whole year	FY21 Q1+Q2+Q3	
LSBRP	Issued 29 LSBRP solicitations (15	Issued 34 LSBRP solicitations (13	
	Formals + 14 Informals)	Formals + 21 Informals)	
MFD	34 solicitations were processed,	27 solicitations were processed,	
	received 117 prime contractors	received 129 prime contractors	
	submitting 111 MFD	submitting 153 MFD	
	subcontractors in their proposals.	subcontractors in their proposals.	

3. Are the FY19 and FY20 Procurement Reports available? Please provide a URL where I can find them.

#### https://www.montgomerycountymd.gov/PRO/report/index.html

All FY19 reports are available and most FY20 reports are available. FY20 Record of Procurements and Recycling will be posted by end of April; due to increase and criticality of COVID-19 actions and well as significant changes to operations workflows, focus was shifted and reprioritized prior to this time.

## **OPERATIONS QUESTIONS**

1. What is the average time between a department asking for a procurement to be initiated and the procurement actually advertised? Completed? Please add detail and structure to your response in order to communicate to the Committee whether departments are seeing turnaround improvement. Include outcomes of any internal surveys that speak to this question.

Fiscal Year	Average Days From Receipt to Advertisement/Issuance	Average time from Complete Package to Completion	Survey % of FY20 Solicitations	Survey % from Email
FY 20	84 Days	About 7 months (IFBs, RFPs and Construction)	92.54% (3.7 out of 4), Response Rate 25.76%	98% Very Positive, Overall Quality of Customer Service

See Management question #1 above as to the operational environment during this time, along with the savings plans and staffing complement.

2. Have there been reverse auctions in FY20? And with what outcomes?

While we were exploring increased reverse auction opportunities, with the onset of COVID and remote working, our focus shifted to modifying operations and providing general and COVID-specific operational support to businesses and departments.

<b>Attachments</b>	© pages
Budget pages	©1-8



#### **RECOMMENDED FY22 BUDGET**

\$4,933,283

## **FULL TIME EQUIVALENTS**

37.90

**\*** AVINASH G. SHETTY, **DIRECTOR** 

# MISSION STATEMENT

The mission of the Office of Procurement is to facilitate the use of public funds in partnership with County departments to effectively procure goods, services, and construction in an inclusive, transparent and equitable manner that best serves County residents, businesses, and the public interest.

The Office of Procurement is a cabinet-level department tasked with preserving the public trust and ensuring the integrity of the County's procurement process. The Office of Procurement ensures compliance with all related laws, regulations, and policies. The Office of Procurement focuses on identifying opportunities for improvement of inter-and intra-departmental purchasing processes and implementation of recognized best practices to increase organizational efficacy, promote transparency, improve accountability, and facilitate compliance. In its interactions with all County departments and agencies, external governmental agencies, members of the business community, and the general public, the Office of Procurement serves as a resource for policy and program initiatives involving public contracting.

# **BUDGET OVERVIEW**

The total recommended FY22 Operating Budget for the Office of Procurement is \$4,933,283, an increase of \$132,209 or 2.75 percent from the FY21 Approved Budget of \$4,801,074. Personnel Costs comprise 92.65 percent of the budget for 38 full-time position(s) and two part-time position(s), and a total of 37.90 FTEs. Total FTEs may include seasonal or temporary positions and may also reflect workforce charged to or from other departments or funds. Operating Expenses account for the remaining 7.35 percent of the FY22 budget.

# COUNTY PRIORITY OUTCOMES

While this program area supports all seven of the County Executive's Priority Outcomes, the following are emphasized:

- A Growing Economy
- Effective, Sustainable Government

# **INITIATIVES**

Launched a PROjection forecast webpage for upcoming procurement opportunities and enhancing the information available on

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that site.

- Developing PROactive launch button to assist contract administrators proactively begin the solicitation replacement cycle.
- Developing 'How To' videos on navigating the PRO website.
- Implementing and rebranding of the PRO website to improve the customer experience through easy navigation and intuitive access to information.

# INNOVATIONS AND PRODUCTIVITY IMPROVEMENTS

- \*\* Procurement received three distinguished achievement awards from The National Association of Counties (NACo) in the categories of Information Technology and Transportation. They are Visualizing the Solicitation Process with Kanban, Solicitation Tracker Transparency in Public Procurement and Construction Manager at Risk (CMAR) Project Delivery System.
- \*\* Reduced Invitation For Bid (IFB) Boilerplate from 39 pages to 24 pages, a 38 percent reduction.
- \*\* Implemented the Local Small Business Reserve Program (LSBRP) amendment bill (39-19) to include non-profit organizations and increase the goal from 20% to 25% and the new Local Business Preference Program Legislation (25-19E).
- \*\* Developed reverse trade show targeting specific industries to meet with using department decision makers & partnered with department stakeholders to initiate a University of Maryland graduate student research project Green Procurement Opportunities for Montgomery County.
- Implemented Microsoft Teams channels and e-signature for PRO Telework.
- Piloted eprocurement with a multi-award Local Small Business Reserve Program (LSBRP) technology solicitation and will continue to expand the pilot.

# PROGRAM CONTACTS

Contact Pam Jones of the Office of Procurement at 240.777.9911 or Jane Mukira of the Office of Management and Budget at 240.777.2754 for more information regarding this department's operating budget.

# PROGRAM PERFORMANCE MEASURES

Performance measures for this department are included below (where applicable), with multi-program measures displayed at the front of this section and program-specific measures shown with the relevant program. The FY21 estimates reflect funding based on the FY21 Approved Budget. The FY22 and FY23 figures are performance targets based on the FY22 Recommended Budget and funding for comparable service levels in FY23.

# PROGRAM DESCRIPTIONS

# Business Relations and Compliance

The mission of the Division of Business Relations and Compliance (DBRC) is to plan and implement programmatic strategies to expand business opportunities for minority, female, and disabled business owners as well as Montgomery County small businesses. The Office administers the County's Wage Requirements and Prevailing Wage programs for service and construction

contracts. The DBRC is responsible for ensuring County government contracting compliance with the socioeconomic laws, programs, and policies of the County.

- Minority, Female, and Disabled Persons (MFD): The MFD program objectives focus on ensuring that contracts awarded by the County include equitable participation by certified minority, female, or disabled-owned businesses. The program identifies MFD firms, encourages and coordinates their participation in the procurement process through community outreach and internal seminars, and monitors contracts subject to MFD participation to ensure compliance.
- Local Small Business Reserve Program (LSBRP): The Local Small Business Reserve Program ensures that County departments award a minimum of 20 percent of total eligible contract dollars for goods, services, or construction to registered local small businesses. The program certifies local small businesses that meet the requirements set by law, assists County departments in identifying contracting opportunities and solicitations appropriate for LSBRP competition, and provides training and networking to help local small businesses compete with businesses of similar size and resources for County contracts to strengthen the local small business sector.
- Wage Requirements Law (WRL): The Wage Requirements Law program ensures that County contractors and subcontractors pay employees a "living wage" in compliance with the annually adjusted rate established by the Maryland State Commissioner of Labor and Industry for the Montgomery County region.
- Prevailing Wage Law (PWL): The Prevailing Wage Law is patterned after the Federal Davis-Bacon and State of Maryland's prevailing wage laws. It requires the local prevailing wage be paid to workers on County financed construction contracts. The prevailing wage rate is a rate paid for comparable work in the private sector within the County. The rates are calculated by the State, based on surveys of construction company employers.

Program Performance Measures		Actual FY20	Estimated FY21		Target FY23
Percent of County contract dollars that are awarded to certified MFD vendors (measured against County goals for each category)	24.4%	22.9%	23.0%	23.0%	23.0%
Business Relations and Compliance: Percent of contract dollars awarded to LSBs	27.4%	27.8%	26.0%	26.0%	26.0%
Enforcement: Dollars returned to workers as result of enforcement actions taken by Procurement	\$68,619	\$80,920	\$50,000	\$50,000	\$50,000

FY22 Recommended Changes	Expenditures	FTEs
FY21 Approved	1,443,705	9.50
Increase Cost: Reclassification From MIII to MII	6,724	0.00
Multi-program adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting multiple programs.	(2,434)	0.00
FY22 Recommended	1,447,995	9.50

### Procurement Operations

The core components of this program are to purchase goods, services, and construction required by County departments in the most timely and cost-effective manner possible. Program staff assist departments in the development of procurement strategies and documents to ensure a competitive, transparent, and fair procurement process in accordance with the County Code and the Procurement Regulations. Program staff also educate vendors about the County's procurement process and procedures.

Procurement staff also provides County departments with training, assistance, and guidance of department contract administrators. Procurement Specialists develop contract administration procedures, research vendors, review contracts, and

**Procurement** General Government 37-3 recommend revisions to County procurement policies and regulations to streamline the procurement process. In addition, testimony and other evidence regarding claims and contract disputes with contractors are reviewed to resolve issues.

Procurement staff participates with local, State, and national procurement purchasing associations to promote and teach continuing procurement education and learning credits, latest industry trends, latest source selection methods, and cooperative purchases. Staff also participates in and leads recognized professional purchasing organizations at the local, State, and national levels.

The Information Technology (IT) staff provides support to develop and maintain information systems for the department's business operations. This includes purchase and maintenance of IT equipment, service and support for major end-use systems on a Countywide basis. IT management of applications, databases, systems, and department website design and maintenance is included in this program as well as coordination with the County's Department of Technology Services.

Program Performance Measures	Actual	Actual	Estimated	Target	Target
	FY19	FY20	FY21	FY22	FY23
Percent of procurements completed in agreed upon time <sup>1</sup>	87%	80%	82%	84%	86%

<sup>1</sup> This figure represents the average for the following: Invitation For Bid - 74%; Request For Proposals - 76%; and Construction - 91% for FY20.

FY22 Recommended Changes	Expenditures	FTEs
FY21 Approved	3,150,889	24.40
Increase Cost: Licenses - Additional TW funds	12,475	0.00
Increase Cost: Adobe & O365 License for e-signatures & Telework for Additional New Staff	5,000	0.00
Increase Cost: Enterprise License	2,500	0.00
Multi-program adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting multiple programs.	102,000	0.00
FY22 Recommended	3,272,864	24.40

# \*\* Procurement Services

The Procurement Services section provides for departmental direction, oversight, and support for the Contract Review Committee, analysis, budget preparation, and monitoring. This section also manages contract scanning activities for documents, contracts, and subsequent contract actions, manages archiving standards, and provides departmental customer service assistance. Additionally, it centrally coordinates departmental training and tracking including national certifications and re-certification, expenditure control, escrow management, human resources activities, management of departmental knowledge based articles and MC311 service requests, and coordination of interpreter services for departmental activities or customer needs.

FY22 Recommended Changes	Expenditures	FTEs
FY21 Approved	206,480	4.00
Multi-program adjustments, including negotiated compensation changes, employee benefit changes, changes due to staff turnover, reorganizations, and other budget changes affecting multiple programs.	5,944	0.00
FY22 Recommended	212,424	4.00

#### **BUDGET SUMMARY**

Actual FY20	Budget FY21	Estimate FY21	Recommended FY22	
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# **BUDGET SUMMARY**

	Actual FY20	Budget FY21	Estimate FY21	Recommended FY22	%Chg Bud/Rec
COUNTY GENERAL FUND					200,100
EXPENDITURES					
Salaries and Wages	2,549,508	3,462,246	3,001,686	3,576,423	3.3 %
Employee Benefits	932,810	996,748	853,479	994,391	-0.2 %
County General Fund Personnel Costs	3,482,318	4,458,994	3,855,165	4,570,814	2.5 %
Operating Expenses	380,144	342,080	524,328	362,469	6.0 %
County General Fund Expenditures	3,862,462	4,801,074	4,379,493	4,933,283	2.8 %
PERSONNEL					
Full-Time	35	38	38	38	_
Part-Time	2	2	2	2	_
FTEs	34.90	37.90	37.90	37.90	_
County General Fund Revenues	0	0	0	0	
GRANT FUND - MCG EXPENDITURES					
Salaries and Wages	0	0	0	0	_
Employee Benefits	0	0	0	0	_
Grant Fund - MCG Personnel Costs	0	0	0	0	_
Operating Expenses	6,385	0	0	0	_
Grant Fund - MCG Expenditures	6,385	0	0	0	
PERSONNEL Full-Time	0	0	0	0	
Part-Time			0		_
	0	0.00	0	0	_
FTEs	0.00	0.00	0.00	0.00	_
DEPARTMENT TOTALS					
Total Expenditures	3,868,847	4,801,074	4,379,493	4,933,283	2.8 %
Total Full-Time Positions	35	38	38	38	_
Total Part-Time Positions	2	2	2	2	_
Total FTEs	34.90	37.90	37.90	37.90	
Total Revenues	0	0	0	0	_

# FY22 RECOMMENDED CHANGES

	E	xpenditures FTEs
COUNTY GENERAL FUND		
	FY21 ORIGINAL APPROPRIATION	4,801,074 37.90
Other Adjustments (with no service impacts)		
Increase Cost: FY21 Compensation Adjustment		81,350 0.00

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# FY22 RECOMMENDED CHANGES

	Expenditures	FTEs
Increase Cost: FY22 Compensation Adjustment	36,607	0.00
Increase Cost: Licenses - Additional TW funds [Procurement Operations]	12,475	0.00
Increase Cost: Reclassification From MIII to MII [Business Relations and Compliance]	6,724	0.00
Increase Cost: Adobe & O365 License for e-signatures & Telework for Additional New Staff [Procurement Operations]	5,000	0.00
Increase Cost: Annualization of FY21 Personnel Costs	3,524	0.00
Increase Cost: Enterprise License [Procurement Operations]	2,500	0.00
Increase Cost: Print and Mail Adjustment	1,914	0.00
Decrease Cost: Elimination of One-Time Items Approved in FY21	(1,500)	0.00
Decrease Cost: Retirement Adjustment	(16,385)	0.00
FY22 RECOMMENDED	4,933,283	37.90

# **PROGRAM SUMMARY**

Program Name		FY21 APPR Expenditures	FY21 APPR FTEs	FY22 REC Expenditures	FY22 REC FTEs
Business Relations and Compliance		1,443,705	9.50	1,447,995	9.50
Procurement Operations		3,150,889	24.40	3,272,864	24.40
Procurement Services		206,480	4.00	212,424	4.00
	Total	4,801,074	37.90	4,933,283	37.90

#### CHARGES TO OTHER DEPARTMENTS

Charged Department	Charged Fund		FY21	FY21 FTEs	FY22	FY22 FTEs
COUNTY GENERAL FUND			Total\$	FIES	Total\$	FIES
Fleet Management Services	Motor Pool		42,976	0.30	46,528	0.30
Parking District Services	Bethesda Parking		5,765	0.05	5,813	0.05
Parking District Services	Silver Spring Parking		5,765	0.05	5,813	0.05
Transit Services	Mass Transit		28,650	0.20	31,019	0.20
Recycling and Resource Management	Solid Waste Disposal		71,626	0.50	77,547	0.50
	-	Total	154,782	1.10	166,720	1.10

#### **FUNDING PARAMETER ITEMS**

CE RECOMMENDED (\$000S)

Title	FY22	FY23	FY24	FY25	FY26	FY27
COUNTY GENERAL FUND						
EXPENDITURES						

# FUNDING PARAMETER ITEMS

CE RECOMMENDED (\$000S)

Title	FY22	FY23	FY24	FY25	FY26	FY27
FY22 Recommended	4,933	4,933	4,933	4,933	4,933	4,933
No inflation or compensation change is included in our	tyear projection	S.				
Labor Contracts	0	81	81	81	81	81
These figures represent the estimated annualized cost	of general wag	e adjustments,	service incren	nents, and othe	er negotiated it	ems.

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