

## ► How Can I Add Money To The CNR Swipe Card?

You can add money to your CNR swipe card once a month by making a monthly payment through check/money order by mail or online by using your credit/debit card. Payments sent by regular mail in the form of check or money order will be applied to your card within 5-7 business days and you will be sent a payment receipt and your next monthly payment form. Payment made online will be applied to your CNR swipe card within 24-72 hours and you will receive an email payment confirmation. You can check your balance 24 hours a day 7 days a week by calling CNR toll free number 1-800-980-6564 or by logging in to your individual online account, once you have registered.



# Call-n-Ride

*A Curb-to-Curb Transportation Service  
For Seniors and Persons with Disabilities  
in Montgomery County*



### For Further Information on Call-n-Ride program:

Call-n-Ride at: 301-948-5409 (Monday through Friday 9:00 a.m. to 4:00 p.m.),  
Connect-A-Ride at: 301-738-3252 or the MC311 Call Center  
by dialing 311 from within Montgomery County. Visit us online at  
[www.montgomerycountymd.gov/DOT-transit/seniors.html](http://www.montgomerycountymd.gov/DOT-transit/seniors.html).



Montgomery County, Maryland Department of Transportation  
101 Monroe Street, 5th Floor, Rockville, Maryland 20850

## ► What Is Call-n-Ride?

The Call-n-Ride (CNR) program is a County and State subsidized transportation program designed as a supplement to Montgomery County's local transportation services. It allows seniors (65 years or older) and persons with disabilities (18 years and older), who meet certain eligibility requirements, to purchase taxicab service. The transportation is a curb-to-curb service, and trips may be made for any purpose within Montgomery County.

## ► How Can I Participate?

Montgomery County low income seniors and persons with disabilities may be eligible. Monthly Subsidy Assistance is provided on a sliding fee scale. Applications for the program must include proof of Montgomery County residence, age, household income for all family members, passport size photo, and a completed Physical or Mental Disability (for ages 18-64 years) filled out by a Licensed Physician. For application and program information, please call (301) 948-5409, or visit us online at <http://www.montgomerycountymd.gov/DOT-transit/seniors.html> and scroll down to "Call-n-Ride" section. Complete application can take up to thirty (30) days to process. If you meet the criteria and are approved for the program, you will receive a welcome packet with relevant program information. All participants are required to re-certify every two years in order to be reconsidered for the program. If qualified, more than one family member can participate in the program with separate but individual accounts. Send completed applications along with other required documents to:

Call-n-Ride  
101 Monroe Street, 5th Floor  
Rockville, Maryland 20850



## ► How Does Call-n-Ride Work?

Once your application is approved and your monthly payment is determined, you will be issued a Call-n-Ride Swipe card. Value will be added to your CNR swipe card upon receipt of your check, money order or credit card payment. You are allowed only one (1) payment per month at your determined monthly pay

rate. You can select either a \$60 (subsidy plus payment value) or a \$120 (subsidy plus payment value) to be applied to your swipe card each month. Any unused remaining balance rolls-over to the following month. The maximum value or balance (your payment plus subsidy) that can be accumulated over time and carried on the CNR swipe card is \$360. Money placed on your CNR swipe card never expires.



## ► How Does A Trip Work?

Participants' must have a valid Call-n-Ride (CNR) swipe card in your possession to use the service. Through one of our participating taxi vendors, you will schedule all your trips by providing your name, CNR swipe card number, accurate pick up and drop off information, and any other relevant information the vendor may require. At the time of pick-up, you will present your CNR swipe card to the taxicab driver for them to verify your identity. The CNR participant or the driver must swipe the card at the beginning and at the end of the trip (while the fare meter is turned off). You can add a tip to your trip balance and pay using your swipe card. At the end of the trip you will receive a copy of a receipt from the driver and you must sign the driver's copy in order to validate your trip. All trips must begin and end in Montgomery County. Special exceptions are made for approved medical facilities at the following designated locations: Baltimore, Prince George's County, Howard County, Northern Virginia, and Washington D.C. (Other areas and facilities are subject to approval)

The following taxicab companies are currently participating in the CNR Program:

Action Taxi: (301) 840-1000  
Regency Taxi: (301)990-9000  
Barwood Taxi: (301)984-1900  
Sun Cab: (301)252-0575

