

10/1/2021 10:48

| Question  | Answer(s)  |
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| Will you be providing slides for note taking purposes?  | Yes. The slides have been posted to the MRS website <a href="http://www.maine.gov/revenue/portal">www.maine.gov/revenue/portal</a> .   |
| Will these slides be available on the website or shared by email with attendees?  | Yes. See above.  |
| If we don't have an address in the US will we still be able to register?  | Yes, you can still register. However, the non-US address will not verify and the taxpayer will need to select the override option.   |
| 1st activity date? Date of incorporate or date of first portal use?   | The first activity date is typically the date of incorporation. Activities can include selling goods, providing taxable services, making purchases subject to sales or use tax, etc. |
| Will a recording of this be available?  | Yes. It can be found at <a href="http://www.maine.gov/revenue/portal">www.maine.gov/revenue/portal</a> .   |
| Is the activity date the date you register for the portal or the date the business was incorporated?  | The first activity date is typically the date of Incorporation. Activities can include selling goods, providing taxable services, making purchases subject to sales or use tax, etc. |
| Please confirm that a Homeowners' Association is a corporation type return  | Questions on which form you are required to file should be directed to a tax professional.   |
| Good Morning! All of the letters I received were generic... there was no specific Letter ID for each separate insurance company.  | The letter referenced will be sent later this month (October 2021).  |
| Are we able to make a payment from a USD account with a Canadian bank?  | No, US banks only.   |
| Do we need to use this portal for withholds or can we use the old portal until 10/1/22?   | Withholding tax is part of a future rollout and is not yet available via Maine Tax Portal until October of 2022.   |
| Can we group multiple insurance companies under one account, or do we need to create an account for each separate company?  | Each entity will have its own username/password. If all insurance companies use the same preparer, each can grant that preparer access.  |
| I won't need to use this site until 2022's rollout (for W/H and UI payments and 2290/Special Fuel User's, I think that's in 2024, if I recall). Can I go ahead and get us set up on this site to use EZPay? Or should I just use EZPay as I have been until 2022? | For tax types not included in the Rollout 1 list, you must continue to use EZ Pay until that tax type is serviced by the Maine Tax Portal.   |
| Will payments made via mail-in filing with a check be able to be viewed here?   | Payments made towards Rollout 1 tax types and made after October 12, 2021 will be reflected in your balance.   |
| Can the Easy Pay still be used for all tax types? I feel it is much easier and faster than any new method shown.  | Yes, EZ Pay is still available for all tax types at this time.   |
| So if we have 3 different insurance companies then we will need 3 different logins correct? Or is it 1 username with the 3 companies within that?   | Each entity will have its own username/password. If all three insurance companies use the same preparer, each can grant that preparer access.  |
| When will get our letter ID to setup an account?  | They will be begin being issued October 12, 2021 and will continue throughout the month of October 2021.   |

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| Our business currently pays via EZpay and I think our business will be part of the first roll out. Do we still need register and create a user name if we are already remitting payment via EZpay?                           | EZ Pay is still available for all tax types at this time and will continue to be available until the completion of Rollout 4, in October 2024.   |
| Why is Maine EZPay an option?  | For tax types not included in the Rollout 1 list, you must continue to use EZ Pay until that tax type is serviced by the Maine Tax Portal.   |
| when will sales tax be on the portal?  | Sales tax is scheduled for part of Rollout 2, which will be launched in October 2022.  |
| Will we still be able to file returns through paper/physical returns after the portal has gone live?   | Paper returns will continue to be supported.   |
| This will replace EZPay?   | EZ Pay is still available for all tax types at this time and will continue to be available until the completion of Rollout 4, in October 2024.   |
| You had said nothing changes for sales tax returns/payments until october 2022?  | Correct.   |
| When will we be receiving the letter for access information?   | They will begin to be issued after the system is live on October 12, 2021 and will continue throughout the month of October 2021.  |
| Can we grant a third party access without receiving a request from them?   | No.  |
| I missed the very beginning. Sorry about that. Will this rollout include payroll withholding tax payments? Also, do we need to reenter all of our organization's information and banking/payment information.                | Withholding tax is part of a future rollout and is not yet available via Maine Tax Portal until October of 2022. Payment information will need to be entered at least once in the Maine Tax Portal; if used to make a logged in payment, there will be an option to save the payment information for future use. |
| Will Maine mail out welcome letters for registering existing users?  | A welcome letter will be sent to all taxpayers who are registered with MRS for a tax type included in Rollout 1. Every taxpayer who wishes to use the Maine Tax Portal has to register to use the Maine Tax Portal.  |
| IF we are part of the first roll out do we have to use the portal or can we continue as we currently do? If so, when will we need to start using the portal?   | If you use EZ Pay, it is still available for all tax types at this time and will continue to be available until the completion of Rollout 4, in October 2024. If you paper file, you may continue to do so.  |
| Do I need to set up a new account if I have only been reporting corporate withholding/payroll taxes?   | Withholding tax is part of a future rollout and is not yet available via Maine Tax Portal until October of 2022.   |
| Have the letters with instruction been sent? For surplus lines tax will we be able to file the annual \$0 reports on the portal?   | The letter referenced will be sent later this month (October 2021). Yes, you may file for this tax type using the Maine Tax Portal.  |
| For companies that currently use EZ Pay to make ACH debit payments, is there going to be any changes to the debit block ID that we would need to provide to our bank to continue to process ACH debit payments successfully? | It is not changing.  |
| My next estimated tax will be paid through EZpay?  | If you use EZ Pay, it is still available for all tax types at this time and will continue to be available until the completion of Rollout 4, in October 2024.  |

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| Are 1120-H return available in the first rollout?   | Federal 1120-H filers should file form 1120-ME and check the box at the top of the form to identify themselves as an 1120-H filer. Please see the Corporate Income Tax 1120-ME instructions for more information.   |
| Are payments required to be made through the Portal, or can we continue to make payments through our JP Morgan Access program?  | Various methods of ACH Credit are still able to be used. You may continue to utilize the same methods that you have previously used.  |
| Is the ACH Blocker number for the Maine Tax Portal the same? Or will that be displayed somewhere?   | It remains the same.  |
| Will a Letter ID assigned by Revenue be required to establish a Logon and user ID for an existing taxpayer not currently registered in the portal   | There are three different pieces of information that can be used to verify identity when creating a username and password for the Maine Tax Portal. The Letter ID and letter date referenced are one of the options. You may choose to verify the tax return amount or refund amount from one of your past three filed returns instead.                   |
| Will your portal allow uploads from tax software providers?   | No.   |
| Will we need to create a new User ID and password if we have been remitting and filing through the old portal?<br><br>Also, Withholding tax will not be converted until next year, so since this new portal will be available later this month, what option will we remit under in the new website?   | Yes, you will need to set up a new user ID and password for the new portal when your tax type is rolled out. Withholding tax is part of a future rollout and is not yet available via Maine Tax Portal until October of 2022.   |
| Also, if we had a carryforward balance from the 2019 period, would we need to file for a refund or is there a way for us to move the carryforward into the new portal?  | While not all information is displayed on the Maine Tax Portal, your previous carryforward may still be claimed on your tax returns as permitted by Maine tax law.  |
| We are a small condo association in Kennebunk and currently use an accountant whom we are paying \$350 to prepare form 1120-H. We want our Treasurer, who is not a CPA, to prepare this form. Can he do this through the new portal or does he need to continue to use the paper form? More generally, who can the Treasurer phone to obtain help with general tax questions? | Federal 1120-H filers should file form 1120-ME and check the box at the top of the form to identify themselves as an 1120-H filer. Please see the Corporate Income Tax 1120-ME instructions for more information. <a href="http://www.maine.gov/revenue/about/contact">www.maine.gov/revenue/about/contact</a> has our contact numbers for any questions. |
| So a third party would create a user name and password and then request access to a registered business?  | Yes.  |
| Can a company register multiple users per activity. For example, corporate tax?   | A taxpayer can grant multiple third parties access to their accounts. They can also add additional user IDs.  |
| Can ACH payments continue to be made?   | Yes.  |
| Is there any changes for the Sales Tax Return - period end Sep21?   | Sales tax is scheduled for part of Rollout 2, which will be launched in October 2022.   |
| How do you see activity on your account? For instance carryforwards credited to future years or real  | That depends on what type of activity you're looking for. Carryforwards do not display on the Maine Tax Portal at this time, so it is still recommended that you track your requested carryforward for your records.  |
| We still need to reenter all this info if we have logged into our account?  | Some information will be auto populated if you are logged in, such as your name and ID number. Payment information can also be saved for future use.  |

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| Can we make a payment by ACH credit which is already setup or does the payment have to be made by EZ pay?                | ACH Credit is still accepted.   |
| This portal is great. When can we access it?   | October 12, 2021 for Rollout 1 tax types.   |
| Does premium tax include Surplus Lines taxes and payments??  | Non-Admitted Premiums tax is also known as Surplus Lines.   |
| Towns and 941'S we send a paper check. will this be ok?  | We will continue to process paper checks.   |
| Are 1120-H return available in the first rollout?  | Federal 1120-H filers should file form 1120-ME and check the box at the top of the form to identify themselves as an 1120-H filer. Please see the Corporate Income Tax 1120-ME instructions for more information. |
| With regards to Surplus Lines taxes (non admitted taxes), are we filing taxes on behalf of the individual or the agency? | That depends on the structure of the entity. Please consult a tax professional.   |
| How long will the paper submission with check option be available?   | We will continue to process paper returns and checks.   |