



Serving Linn, Benton and Lincoln County Residents

## Transportation Brokerage Advisory Committee

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**Date:** Thursday, May 5, 2022  
**Time:** 10:30 am – 12:00 pm  
**Location:** **Via Zoom by clicking [HERE](#)**  
Passcode: 2022  
**Join via Phone: 1-253-215-8782**  
Meeting ID: 873 1183 0821  
Passcode: 2022  
**Contact:** Danny Magana, 541-812-2016

- |   |   |                           |
|---|---|---------------------------|
| 1) 10:30                                  | Call to Order and Roll Call   | Chair,<br>Britny Chandler |
| 2) 10:40                                  | Agenda Review   | Chair                     |
| 3) 10:50                                  | Public Comments   | Chair                     |
| 4) 11:00                                  | February 3, 2022, Meeting Minutes (Attachment A)  | Chair                     |
| <i><b>ACTION: Decision on Minutes</b></i> |   |                           |
| 5) 11:10                                  | Staffing and Recruitment Update   | Staff Danny Magana        |
| 6) 11:20                                  | Samaritan Advantage Update  | Magana                    |
| 7) 11:30                                  | Staff Reports   | Magana                    |
|   | <ul style="list-style-type: none"><li>• <i>Statistics (Attachment B)</i></li><li>• <i>Costs Per Ride, Per Client (Attachment C)</i></li><li>• <i>Budget Report (Attachment D)</i></li></ul> |                           |
| 8) 11:45                                  | Other Business  | All                       |
| 9) 12:00                                  | Adjourn   | Chair                     |

**OMAP Transportation Brokerage Advisory Committee**  
**Wednesday, February 3, 2021**  
**10:30 am – 12:00 pm**  
 Cascades West Center  
 Via Zoom

**Committee Members Present:** Jesse Oakley, Amy Peer, Tony Howell, Laurie Barajas, Cynda Bruce, and Pam Barlow-Lind  
**Staff Present:** Jenny Glass, Danny Magana, and Emma Chavez

TOPIC	DISCUSSION	DECISION / CONCLUSION
1. Call to Order and Roll Call		Meeting called to order at 10:35 am by Staff Danny Magaña.
2. Agenda Review		There were no changes to the agenda.
3. Election of Officers	Members held a discussion and met consensus for Jesse Oakley to serve as Chair and Brad Dillingham to serve as Vice Chair.	Consensus for Jesse Oakley to serve as Chair and Brad Dillingham to serve as Vice Chair.  Dillingham began chairing the meeting.
4. Public Comments		There were no public comments.
5. November 4, 2021, Meeting Minutes		Consensus to approve the November 4, 2021, meeting minutes as

		<b>presented.</b>
6. Operations Update	Ride Line has been struggling with hiring and is currently recruiting for CSR positions. Applications are being reviewed as they come in.	
7. Staff Reports	<ul style="list-style-type: none"> <li> <b>Statistics</b>  A total of 36,397 sedan trips were provided; 30,681 of those rides were not shared and 5,716 were shared. A total of 1849 unique individuals received those rides. In addition to the mileage reimbursement program, Ride Line tries to share rides as much as possible for cost savings. Next quarter will show the Samaritan Advantage Health Plan statistics as well. </li> <li> <b>Costs Per Ride, Per Client</b>  While Linn County has the greatest number of rides; Lincoln County is the costliest, mostly due to out of area trips (traveling into the valley) for specialty care and due to lack of medical providers in the local area. This is most common with specialists and dental providers. Mileage remains the lowest cost at .25 cents per mile. Last year, staff reached out to OHA about the reimbursement rate and while they were having conversations about the rate, it has not been updated for as long as the program has been in place.   Pam Barlow-Lind asked if staff will be adding another field to track minivans. Magaña advised that sedans can be a minivan or a sedan vehicle. The wheelchair category for specific to wheelchair accessible vehicles. There is not a distinction between sedan and minivans. However, that can be added to the new software wish list specially because there are times when a client needs a minivan even when they are ambulatory due to medical needs. Dillingham added that some clients also require a lower sedan to accommodate them. After discussing, it was agreed to add the discussion of a wish list with providers and to submit them to Ride Line supervisors. </li> <li> <b>Budget Report</b>  Magaña reviewed the budget with members noting that there is carryover in contingency funds. These funds come from meeting metrics as well as due to COVID decrease in rides. Magaña went on to note that Ride Line receives a </li> </ul>	

	per member, per month (PMPM) allotment from IHN. That (PMPM) amount will be lowered this coming year and the contingency could help make Ride Line whole if needed. The funds can also be used to help fund the OBSS software update which is looking to be costly and having ongoing maintenance costs. In addition to that Ride Line could see rides pick up and transportation provider rate increases.	
8. Other Business	<p>Updated Contract with IHN – COG has signed a new contract with IHN and Ride Line has updated metrics for this year. The metrics are incentive based. When Ride Line meets a certain percentage for each goal, it will receive additional funding. With having had hiring issues and being low staffed, it is often difficult to meet all the metrics. Members held a discussion of the hiring difficulties being faced across all agencies.</p> <p>Vice Chair Dillingham noted that occasionally, they receive calls for people needing ride outside of their area or aren't eligible because their funding is strictly for seniors or people with disabilities and so their staff refers them to Ride Line. He asked if this works for Ride Line operations or if there is a better way. Magaña responded that this works well.</p>	
9. Adjournment		<b>Meeting adjourned at 10:59 am.</b>

## Cascades West Ride Line Statistics

January 1, 2022 to March 31, 2022

<i>Number of Trips</i>	<i>Number of Clients</i>	<i>Mode</i>		
<b>IHN</b>				
3		3 Comm. Bus		
210		15 Lodging		
66		5 Meals		
9,624		442 Mileage		
2		1 Parking	38,959	Trips
43		41 Secure	32,404	Not Shared
23,412		2,050 Sedan	6,555	Shared
260		127 Stretcher		
5,339		622 Wheelchair		
38,959	3,306	<b>Sub Total</b>		
<b>OHP</b>				
2		2 Lodging		
2		2 Meals	1,345	Trips
385		29 Mileage	1,120	Not Shared
1		1 Secure	225	Shared
828		87 Sedan		
4		4 Stretcher		
123		26 Wheelchair		
1,345	151	<b>Sub Total</b>		
<b>SAHP</b>				
124		43 Sedan	141	Trips
17		6 Wheelchair	140	Not Shared
141	49	<b>Sub Total</b>	1	Shared

# Information provided is for the QUARTER

January 1, 2022 to March 31, 2022

		<b>Number Trips</b>	<b>Cost of Trips</b>	<b>Average Charge Per Trip</b>	<b>Unduplicated Clients</b>	<b>Trips Per Client</b>	<b>Charge Per Client</b>
Benton	Sedan	5,267	\$ 273,902.75	\$ 52.00	496	11	\$ 552.22
Lincoln	Sedan	4,894	\$ 541,091.51	\$ 110.56	427	11	\$ 1,267.19
Linn	Sedan	13,341	\$ 654,606.18	\$ 49.07	1,139	12	\$ 574.70
Other Co's	Sedan	738	\$ 53,654.57	\$ 72.70	58	13	\$ 925.08
Benton	Wheelchair	904	\$ 51,155.82	\$ 56.59	110	8	\$ 465.05
Lincoln	Wheelchair	733	\$ 56,619.13	\$ 77.24	105	7	\$ 539.23
Linn	Wheelchair	3,723	\$ 236,453.88	\$ 61.67	401	9	\$ 589.66
Other Co's	Wheelchair	102	\$8,877.90	\$87.04	28	4	\$317.07
Benton	Mileage	904	\$ 6,111.17	\$ 4.60	55	24	\$ 111.11
Lincoln	Mileage	1,932	\$ 13,461.39	\$ 6.97	129	15	\$ 91.62
Linn	Mileage	6,534	\$ 31,774.72	\$ 4.86	276	24	\$ 115.13
Other Co's	Mileage	214	\$ 1,847.20	\$ 8.63	6	36	\$ 307.87

Charge is based on the transportation providers base rate plus mileage rate per trip

# RIDE LINE BROKERAGE

March 31, 2022

FY 21

<b>CASCADES WEST COUNCIL OF GOVERNMENTS</b> <b>FY 2021 Budget Summary / Financial Statement ending balance</b>		
Description	Budget	Ending Balance
Beg Bal-Restrict for Contracts	1,841,565	1,851,565
Coordinated Care IHN CCO	9,098,188	7,056,705
Title XIX DHS FFS	376,791	299,970
Contract Revenue	101,500	50,808
Fees For Service	8,500	8,530
Miscellaneous	0	12
CCO Metrics Income	242,500	0
<b>TOTAL REVENUE</b>	<b>11,669,044</b>	<b>9,267,590</b>
Wages	708,500	466,672
Leave	43,385	29,165
Benefits	512,593	328,950
<b>TOTAL PERSONNEL</b>	<b>1,264,478</b>	<b>824,788</b>
Contract Expense	7,602,810	5,813,426
Materials and Supplies	355,575	231,414
Operating Contingency	2,346,181	0
Transfers Out	100,000	100,000
<b>TOTAL MATERIALS &amp; SUPPLIES</b>	<b>10,404,566</b>	<b>6,144,839</b>
<b>GAIN / (LOSS)</b>	<b>-</b>	<b>2,297,963</b>