

Important update on your clinic vendor change

Dear Valued Employees,

We are passionate about providing access to quality, convenient healthcare to all our employees and their families. To better serve you, we are excited to announce that **CareATC will now be managing the City of Memphis Employee Health Centers at both the City Hall and the new Poplar Avenue location.**

CareATC isn't just another health care company; they put you at the center of everything by partnering with employers to empower healthier, happier employees through a patient-centric model of care. And the best part? CareATC **offers no-cost, high-quality health care** to all active City of Memphis employees and their spouse and dependents (ages 2+).

Not only will you receive full primary care services, but additional services that will soon be added include ***a diabetes management program, physical therapy, nutrition counseling by a registered dietitian, licensed clinical social worker, and occupational health services.***

Now, when is this happening? The City Hall location is currently open and seeing patients. For the relocation of the Union Avenue clinic, the current location will be **closing on January 31, 2024** and the new location on Poplar Avenue will be opening soon.

During this transition, patients can be seen at the City Hall location, 125 N Main St, in person or via virtual visit through the CareATC mobile app during normal health center hours. In addition, 24/7 telemedicine by Recuro Health is always available through the CareATC mobile app. [Click here](#) to learn how to access the 24/7 telemedicine services.

Please stay tuned for more information about the opening of the new City of Memphis Employee Health Center on Poplar Avenue. We are committed to ensuring the best possible health care benefits and services are available to our most valuable asset, YOU. This is the power to be well.

Sincerely,
City of Memphis

