



June 2022

**Service Changes and
Service Restoration –
Effective 6/26/22**

Gateway Cities Service Council

June 9, 2022



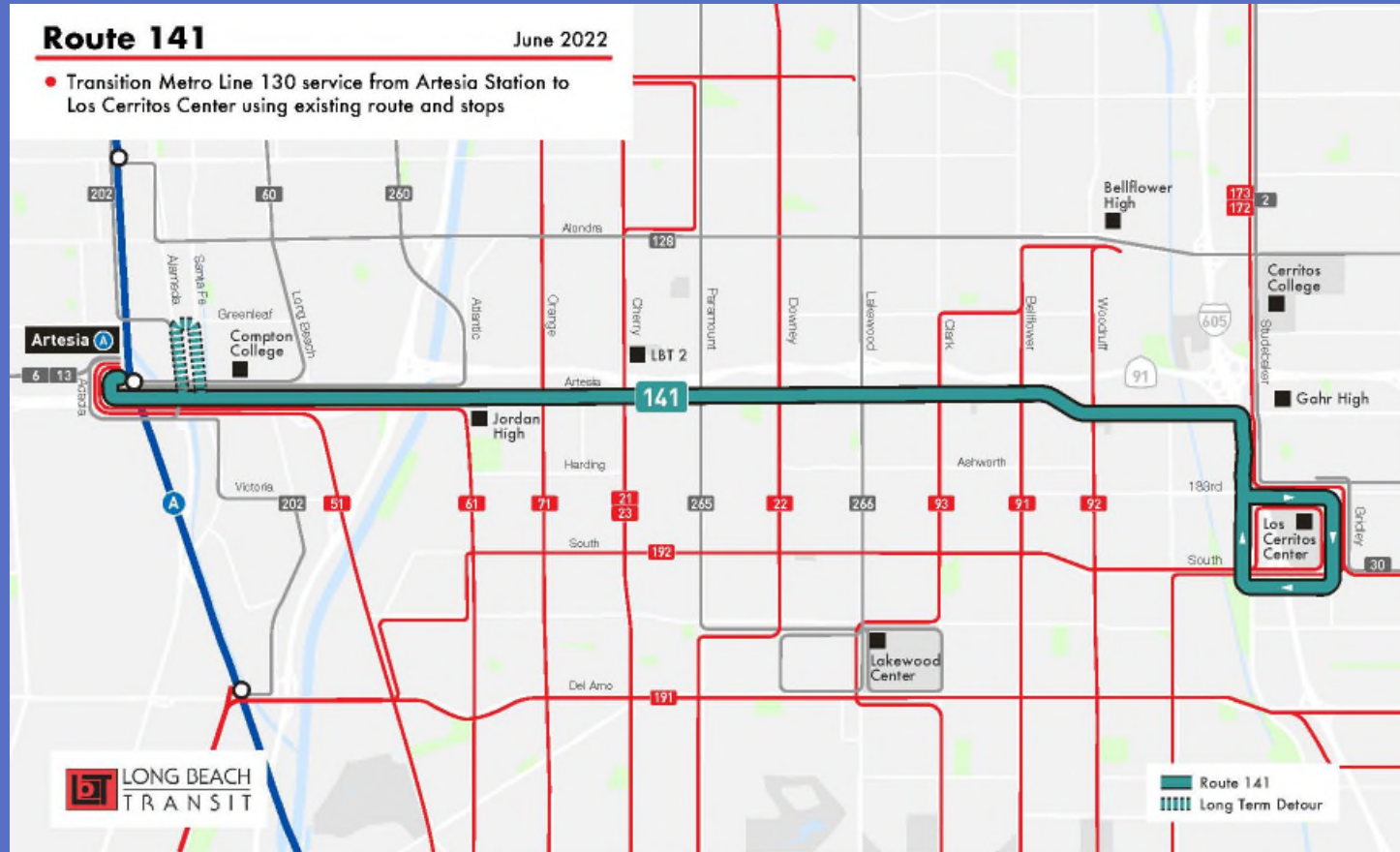
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Agenda – June 2022 Service Change

- Overview of Route Changes
- Service Restoration
- Service Reliability

Line 130

- Line 130 east of Artesia Station to Los Cerritos Center will transition to become Long Beach Transit Route 141
- New Long Beach Transit Route 141 will follow the same alignment as Metro Line 130 with a similar schedule
- Schedules between Long Beach Transit Route 141 and Torrance Transit Line 13 will be coordinated for passengers to conveniently connect between these two lines serving Artesia Boulevard east (Long Beach Transit Route 141) and west of Artesia Station (Torrance Transit Line 13).



Service Restoration

- Systemwide service restoration will begin with 19 Weekday , 4 Saturday, 3 Sunday bus lines having increased service based on high ridership/loads. For Gateway Cities Service Area, these include:
 - Line 51 (7th St & Avalon) weekday peak increased from every 6 to every 5 minutes
 - Line 66 (Olympic, W. 8th) additional trips added weekday, Saturday, Sunday
 - Line 81 (Figueroa St) weekday frequency improved from every 15-20 to every 15 minutes
 - Line 111 (Florence Av): weekday frequency improved from every 12 to every 10 minutes
 - Line 251 (Soto) weekday peak frequency increased from every 9-10 to every 7.5 minutes
 - Line 910/950 (L Line Silver) weekday peak frequencies increased from every 7.5 to every 5 minutes

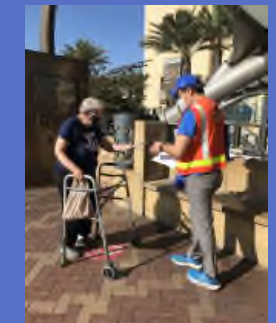
Overall restoration is being phased in line with progress on new operator hiring & training to avoid a spike in either service cancellations or excessive levels of required overtime shifts for bus operators. The June changes equates to a 30% restoration of the service hours reduction in February 2022.

Service Reliability

- 65 Weekday , 42 Saturday, and 32 Sunday lines will have adjusted schedules to improve service reliability. For the Gateway Cities Service Area, lines with revised schedules are as follows:
 - Weekday, Saturday, and Sunday: Lines 81, 117, 232
 - Weekday: 45, 48, 51, 53, 55, 60, 66, 102, 105, 108, 115, 120, 125, 128, 205, 251, 260, 265, 577
 - Saturday: 51, 60, 102, 105, 108, 111, 115, 205, 258, 460
 - Sunday: 258
- For the Gateway Cities Service Area, the following contracted line frequencies will be temporarily reduced to support reliable service delivery:
 - Line 125 (Willowbrook – Harbor Gateway – San Pedro): weekday midday periods reduced from every 20 to every 30 minutes
 - Line 232 (LAX – Long Beach): weekday peak periods reduced from every 15 to every 30 minutes
 - Line 577 (El Monte – Long Beach): weekday peak periods reduced from every 30 to every 45 minutes

Implementation

- Internal coordination through implementation team
- Staff will work as ambassadors in areas with significant changes
- Informational signs will be installed at all impacted bus stops as well as general alert signs on the fleet
- Updated bus stop blades will be installed by service change date
- Take One summary brochure and line level Service Change Notices will be available on buses
- Online “MyBus” information portal
- Social media and print media releases
- Printed schedules will be available on buses and at usual outlets





Thank You!



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